

BoomBozz New Menu Rollout - Removed/Discontinued Items

Overview:

As part of the new menu rollout, the following items have been removed from the BoomBozz menu. This operational guide provides a quick reference for managers and staff on the discontinued items and handling customer inquiries.

Removed Items:

- Baked Goat Cheese Marinara
- Italian Cobb Salad
- BLT Wedge Salad
- Quattro Pizza
- Smokehouse Brisket Pizza
- Veggie Sandwich
- Cannoli Pretzel Stack
- Carnitas Libre Pizza
- Chicken Ranchero Sandwich

Removed Toppings:

- Artichokes
- Brisket

Server Training:

Servers should be trained on how to handle guest inquiries regarding discontinued items. Recommended responses include:

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- Suggesting alternative popular menu items, especially if the guest had a favorite item that has been removed.
- For Carnitas Libre Pizza: Suggest other signature pizzas, like the Don Pizza or a customer favorite with similar toppings.
- For Chicken Ranchero Sandwich: Recommend other sandwiches or items from the new menu with complementary flavors.

Inventory & Storage:

BOH (Back of House) should ensure that all ingredients for discontinued items and toppings are removed from storage to avoid any accidental use.

POS Information:

Verify that all discontinued items are deactivated in the POS system to prevent any accidental ordering. This ensures a streamlined experience for both staff and guests.